

TRIPURA STATE ELECTRICITY CORPORATION LIMITED

(A Govt. of Tripura Enterprise)



वसुधैव कुटुम्बकम्
ONE EARTH • ONE FAMILY • ONE FUTURE

No.F. 4(20)/TSECL/Corp.office/2024-25/ 23,018-70

Dated: - 14/06/2024

NOTIFICATION

As per provision of Section 42(5) of the Electricity Act 2003 and in accordance with the TERC (Consumer Grievance Redressal Forum & appointment of Ombudsman) Regulation, 2005, Tripura State Electricity Corporation Limited has re-constituted its "Consumer Grievance Redressal Forum" with the following designated officers to deal with grievance of consumer. The consumer can submit their application in online mode at website www.tsecl.in or www.bidyutbandhu.com to the respective Consumer Grievance Redressal Officers (CGROs) for redressal.

Sl. No.	Place	Designated officer (CGRO)	Office Address	Telephone No.	Mobile No.
TIER-III					
1	Head Quarter	G.M. (Technical)	Corporate office, TSECL, Agartala.		9436127125
TIER-II					
1	West Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.-I, Bidyut Bhavan Complex, Banamalipur, Agartala.	03812-224351	6033131702
2	West Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.-II, Bidyut Bhavan Complex, Banamalipur, Agartala.	03812-316677	6033131785
3	Gomati District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Gomati, Udaipur.	03821-222340	6033132109
4	South Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Belonia, South Tripura.	03823-222140	6033132045
5	Sepahijala District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Sepahijala, Bishramgarj.	0381-2867341	6033132109
6	Khowai District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Khowai.	03825-222209	6033131836
7	Unakoti District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Unakoti, Kumarghat	03824-261227	6033131892
8	North Tripura District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Dharmanagar, North Tripura	03824-261228	6033131914
9	Dhalai District	Addl. Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle, Dhalai, Ambassa	03826-22323	6033131861
TIER-I					
1	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.-I, Banamalipur, Agartala	0381-2223541	6033131704
2	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.-II, Bardowali, Agartala	03812325755	6033131705
3	Sadar (Agartala)	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Capital Complex Electrical Division, 79 Tilla, Agartala	0381-2354051	6033131706
4	Mohanpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical	0381-2343509	6033131787

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भारत 2023 INDIA

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			Division, Mohanpur., West Tripura		
5	Jirania	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Jirania, West Tripura	0381-2346073	6033132122
6	Bishalgarh	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Bishalgarh, Gakulnagar	0381-2361793	6033131955
7	Sonamura	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Sonamura, Sepahijala.	0381-2750608	6033131957
8	Jampuijala	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Jampuijala, Sepahijala	0381-2886214	6033131956
9	Teliamura	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Teliamura, Khowai	03825-265573	6033131838
10	Khowai	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Khowai.	03825-222258	6033131837
11	Udaipur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Udaipur, Gomati	03821-222371	6033132003
12	Amarpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Amarpur, Gomati	03821-262082	6033132002
13	Santir Bazar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Santir Bazar, South Tripura	03823-222620	6033132046
14	Sabroom	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Sabroom, South Tripura	03823-266558	6033132047
15	Belonia	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Belonia, South Tripura	08232-22620	6033132045
16	Dharmanagar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Dharmanagar, North Tripura	03822-220241	6033131916
17	Panisagar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Panisagar, North Tripura	03822-261236	6033131917
18	Kumarghat	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Kumarghat, Unakoti Tripura	03824-261291	6033131894
19	Kanchanpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Kanchanpur, North Tripura	03824-261227	6033131918
20	Kailashahar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Kailashahar, Unakoti Tripura		6033131895
21	Kamalpur	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Kamalpur, Dhalai Tripura	03826-272092	6033131862
22	Longtarai	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Manu, Dhalai Tripura	03824-262640	6033131864
23	Ambassa	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Ambassa, Dhalai Tripura	03826-222315	6033131863
24	Rani Bazar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division, Rani Bazar, West Tripura		9436563809

Biswajit Basu

(Biswajit Basu)

Managing Director

Tripura State Electricity Corporation Ltd.

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To

1. The General Manager (Technical), TSECL, Corporate office, Banamalipur, Agartala.
2. -10. The Addl. General Manager, Electrical Circle No.- I/II, Bidyut Bhavan Complex, Banamalipur, Agartala/EC-Gomati/EC-Belonia/EC-Sepahijala/EC-Khowai/EC-Dhalai/EC-Unakoti/EC-Dharmanagar.
- 11-34. The Dy. General Manager, Electrical Division No. I, Banamalipur/ED-II, Bardowali/ED-Capital Complex/ED-Mohanpur/ED-Jirania/ED-Rani Bazar/ED-Jampuijala/ED-Bishalgarh/ED-Sonamura/ED-Udaipur/ED-Amarpur/ED-Belonia/ED-Sabroom/ED-Santir Bazar/ED-Khowai/ED-Teliamura/ED-Ambassa/ED-Kamalpur/ED-Manu/ED-Kumarghat/ED-Kailashahar/ED-Dharmanagar/ED-Panisagar/ED-Kanchanpur.
35. The Dy. General Manager (Commercial & Tariff), Corporate office, Agartala. He/She shall look after the matter and assist to the General Manager (Technical) & CGRO, Tier-III, TSECL at Head quarter.

Copy to:-

1. P.S. to the Hon'ble Minister (Power), Government of Tripura, Agartala.
2. P.S. to the Secretary (Power), Government of Tripura, Agartala.
3. The Hon'ble Chairman, TERC, Government of Tripura, Agartala
- 4-5. The Director (Technical), TSECL/TPGL, Agartala.
6. The Director (Finance), TSECL, Agartala.
- 7-9. The General Manager (Technical/Transmission), TPGL/TPTL, Agartala.
10. The General Manager (Finance), TSECL, Agartala
11. The Company Secretary & Nodal Officer (Legal), TSECL, Agartala
12. The Secretary, TERC, Agartala
13. The Additional General Manager (DP&C), TSECL, Agartala
- 14-20. The Dy. General Manager (Corporate & HR)/DGM (MM)/DGM (Vigilance)/DGM (Revenue)/DGM (Safety)/DGM (Pallning-I/II), TSECL, Agartala.

Managing Director
Tripura State Electricity Corporation Ltd.